Support when it matters most: A case study

With Sue Marriott, Literacy Volunteers

A longstanding relationship

Our Charity was formed in Nottinghamshire in 1996 and has had a close relationship with NCVS since then. Over the years we have attended many events with NCVS where networking has been an important part. NCVS events have also been a great link between Nottingham City Council and other bodies.

The Leaders of Volunteers Network meetings we attend are extremely valuable and where we have the opportunity to share, to learn, network and to ask for advice. These events have taken many forms over the years, but it is fantastic that such events still take place. Unfortunately, this hasn't been the case in the County.



Learning and recruitment support

NCVS training courses have been another important service offered, especially courses for Safeguarding Lead, Trustees, Governance, H&S, plus courses that have become part of our induction programme for new team members. The courses are all amazing value for money and of a high standard.

A large number of our Volunteers have come through and been recruited by us via NCVS over the years. It has been and continues to be a valuable area in our recruitment process.

Support when we needed It most

After the difficult 'COVID' times, our charity had difficulties and was under threat of closure. We needed essential help and advice. Jules Sebelin, Dave Thomas and David Saunders all provided hugely beneficial and extremely valuable help and support to us. This included advice on actions we could take, advice on how to professionally deal with difficult issues, and most importantly we were made to feel we weren't alone.



We were close to closing after COVID, but NCVS stepped in with the help and advice we desperately needed.



Looking ahead (with thanks to Dave)

We are now growing and thriving as a charity. We highly recommend that anyone who is in need of help or in a situation similar to us, please don't wait until it is too late. **Talk to the team at NCVS** to see what help and support they can give to you. They have a wealth of advice and information for the Community and Voluntary Sector.

The only negative we can think of is Dave leaving. We are hugely grateful to Dave Thomas for his constant support and the wealth of knowledge he has passed on to us over the years. We wish him well with his retirement plans and for the future. He will be greatly missed by us all. I am certain he will make sure that whoever takes over his role has everything they need to carry on his fantastic work.





