

Nottingham Community and Voluntary Service (NCVS)

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Practice Development Unit (PDU) Events Coordinator Information Pack





Practice Development Unit (PDU) Events Coordinator



Nottingham Community and Voluntary Service (NCVS) is at the heart of Nottingham's voluntary sector, and prides itself on keeping the voluntary sector connected to issues affecting it.

We are looking for an individual who can support the development and growth of the Practice Development Unit (PDU), so its learning offer can engage with and reach a broad cross-sector audience, in close collaboration with voluntary and statutory sector partners. NCVS has hosted the PDU in partnership since 2017, originally with Opportunity Nottingham and since 2022, with Nottingham Changing Futures.

This role will help ensure that people working in Nottingham and surrounding areas understand how to best support people who experience Severe Multiple Disadvantage (SMD), and that services and staff from a wide range of organisations feel confident to deliver approaches that work.

PDU Events Coordinator

Hours: 35 hours per week

Salary: £26,945 to £29,945 per annum

Closing date: 12 noon on Monday 15th April 2024 Interview date: Week commencing 22nd April 2024



The role is initially for 12 months with a possible extension, dependent on funding.

About Nottingham Community and Voluntary Service (NCVS)

NCVS is a welcoming, supportive and culturally diverse organisation at the heart of Nottingham's voluntary sector.

Nottingham Community and Voluntary Service

NCVS supports the voluntary and community sector through:

Volunteering

improving the **quality** of volunteering and **breadth** of volunteering opportunities across the city

Voluntary sector development

strengthening the
voluntary sector's
capacity to help its
clients through
promoting best
practice, funding
advice and training

Voices

speaking up for the voluntary sector on issues crucial to its future, and increasing the sector's access to, and influence upon, decision makers

We expect **high standards** from our staff, and in return you can enjoy **flexible working** hours, **excellent annual leave** entitlement, generous **pension** and **training** and personal development opportunities.



NCVS is a **disability confident**employer. We are positive about
disabled people. We guarantee to
interview all disabled applicants
who meet the minimum criteria for
our vacancies





NCVS is proud to be a **Living Wage employer.** All

our staff receive the Living

Wage at a minimum for the

work they do





WE ARE LOOKING FOR...



A creative individual to lead on the delivery and coordination of the PDU learning programme, ensuring it's:





Responsive to workforce development needs



Working in partnership with a range of stakeholders.

You will collaborate closely with local lived experience groups to inform the design and delivery of the programme, as well as local workforce/training leads to disseminate learning and ensure involvement of staff/volunteers from all sectors.

Our ideal candidate will understand why a **system wide approach** is needed to address health inequalities experienced by people with SMD. You will be committed to **partnership** and **multi-disciplinary working** and the implementation of Changing Futures' system change agenda.



KEY ROLES AND RERSPONSIBILITIES



To support the **development** and **growth** of an established practice development unit (PDU) for voluntary sector and public sector staff, volunteers and others working with people with severe and multiple disadvantage.



To **strengthen** and **develop links** with a broad range of services/organisations particularly within Health, Criminal Justice, Adult Social Care and Housing/Homelessness, ensuring the PDU learning offer is **widely promoted.**



Learning Programme

Provide coordination for PDU meetings and learning events (e.g. promoting events, handling bookings, liaising with and assisting speakers in planning workshops, organising meetings and agendas) to ensure a thriving, productive and cooperative practice development unit.

Support the **delivery and facilitation** of ongoing communities of practice to influence system change agenda, ensuring learning does not remain siloed from the wider membership

Curate **learning series**, in addition to one-off associated **events**, so that PDU members can develop core knowledge and understanding of priority topics relevant to SMD.

Collaborate with other local training leads to **co-ordinate**, **streamline** and embed the PDU learning offer



Work closely with the Changing Futures
Lived Experience Team and Expert
Citizens group to ensure that PDU
events share good practice and
collaborative learning that build on the
expertise of people with lived
experience of SMD.

Attend partnership meetings and relevant networks to strengthen PDU alliances and help grow PDU engagement and membership Encourage partners to contribute expertise/learning to the PDU and to regard the platform as a **shared resource of the local system** that is valued and peer-led

Information Systems and Reports

Maintain a comprehensive database of PDU members using NCVS CRM system

Support **regular reporting** on PDU events and engagement to the NCVS and Changing Futures Boards and the PDU steering group.

Ensure that database records are maintained to ensure all contact and activity relating to work with individual PDU members is captured.



Support the ongoing development and implementation of a new PDU online platform to ensure it meets current and anticipated needs in respect to PDU events



Support the Programme manager to produce regular e-bulletins, web content and publicity materials and other mailings to PDU members.



Contribute to the Changing Futures and NCVS
Communication Plans in the context of PDU events

HOW TO APPLY....

To apply for the role of PDU Events Coordinator, please visit the **vacancies page** on the NCVS website.

Nottingham Community and Voluntary Service

Click here for the link



IT'S A GREAT TIME TO JOIN US!

The PDU is expanding! We have secured funding to develop our programme and to upgrade and relaunch a new website.

We are looking for an enthusiastic Events Coordinator, to help us grow our engagement and reach new audiences in this exciting next phase!



See the below pages for more information about...







Expert Citizens Group



About Nottingham Practice Development Unit (PDU)



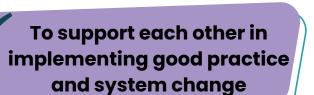
The PDU is a cross sector-collaborative **learning platform** for professionals, volunteers and people with lived experience...

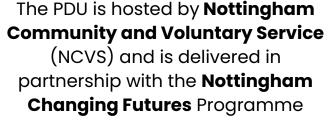


To collaborate













...in the field of severe and multiple disadvantage (SMD)



WHAT IS SMD?

SMD is most commonly defined as 3 out of 5 co-occurring experiences of homelessness, substance use, mental-ill health, domestic and sexual violence and abuse, and interaction with the criminal justice system.











What do we do



Our goal is to continually work with professionals and volunteers to improve how we reach out and support people experiencing SMD. So that services **recognise** and **adapt their delivery** to **better respond** to SMD need, and **understand** the vulnerability and challenges people face.



Our learning offer includes:

1 Online Hub

Packed with **free resources** (toolkits, reports, best practice guides, directories)

2 E-Learning

Interactive e-learning suite of **20 modules**

3 Learning Events

Online and In person learning events (workshops, development days, seminars)- many of which are available on our hub as webinars

Communities of Practice

To learn and collaborate with people with lived experience and colleagues across sectors.

Currently including:

- Co-Production
 - Employability and Skills
 - Working Residents
 - Working with Neurodivergent Adults

5 E-Bulletin









The PDU is based on the below core principles:

SYSTEM CHANGE

VALUE OF LIVED EXPERIENCE

COPRODUCTION

RESPONSIVE

SOLUTION FOCUSED

MULTI-DISCIPLINARY

TRAUMA INFORMED

INTERSECTIONAL

PARTICIPANT LED

EVIDENCE BASED

Our Impact

2,608
members are
signed up to
our online
platform



Since we started, we've delivered **170** learning events and Communities of Practice







1,284 people receive our monthly e-bulletin



About Changing Futures

The Changing Futures programme is a **£64 million joint initiative** by the Department of Levelling Up, Homes and Communities (DLUHC) and The National Lottery Community Fund, the largest funder of community activity in the UK.



The fund is for local organisations to **work in partnership** to better support those who experience multiple disadvantage.

Nottingham City Council is **one of 15 areas in England** to have been awarded a grant as part of the Changing Futures

Programme

The Nottingham programme has a number of strands, including:

Navigators working intensively with people experiencing Severe and Multiple Disadvantage

A **lived experience team** to meaningfully
involve people with lived
experience in decision
making, planning
and delivery

A **peer mentor**service to promote
social inclusion and
wellbeing of
Changing Futures
beneficiaries

An insight and
development hub
to understand the
impact of the
work and share
learning across
the sector

Embedded
practitioners to
support system
change in key
agencies

Wraparound MDT- a
case conference to
ensure people with SMD
who are approaching
crisis are able to access
support, care, or
treatment that they
want and need



WHAT OUR EXPERTS SAY...

People with lived experience of SMD are central to the Changing Futures programme.

It is therefore important that your **values** reflect what people with lived experience of SMD want to see from those working in the programme.



You need to be nonjudgemental and understand the power and importance of kindness and showing respect in order to receive it You need to be able to put yourself in the shoes of the people that the Changing Futures programme will be supporting, and be committed to seeing the person and not the label.



You also need to be committed to challenging inequality. Understanding that inequality and experience of discrimination can have a big impact on a person's life and on how they engage with services and the support available.



You need to be willing to listen, in order to really hear and understand people's experiences, their views and ideas.



You also need to have a real desire and willingness to learn and grow, with a commitment to your own personal development.

Overall, we are looking for someone that is clearly passionate about improving the lives of people that face severe and multiple disadvantage and who can use that passion to bring about change.

^{*}This statement was co-produced with people experiencing SMD.



If you wish to have an informal discussion about the role, please contact Katie Hall, PDU Programme Manager:



katieh@nottinghamcvs.co.uk

Telephone: 07483 449557

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